

Medieval Craft Fair & Making Leeds Medieval Terms and Conditions of Booking

- 1) The International Medieval Congress ("IMC") is organised and administered by the Institute for Medieval Studies, which forms part of the University of Leeds. Reference in these terms and conditions to IMC shall be deemed to include the University of Leeds.
- 2) Exhibition space at IMC 2024 is reserved by payment in advance. Your reservation is not confirmed until payment has been received in full by IMC. If payment in full is not received by IMC, then we may re-allocate your space to another customer and you will not be included in the fair, virtual event platform, website, or programme as applicable. In that case, an administration charge of £50.00 + VAT if applicable ("Administration Charge") will be payable and will be deducted from any refunds of payments already made.
- 3) All cancellations must be made in writing to imc@leeds.ac.uk.
- 4) Cancellations of reservations for any IMC 2024 exhibition space received by 03 May 2024 will secure a refund of 50% of the total paid. There will be no refund for cancellations made after 03 May 2024.
- 5) All bookings must be made online by following the booking link at <https://www.imc.leeds.ac.uk/exhibitors/>. All bookings are subject to the availability of space. You will receive automatic acknowledgement of your booking. The availability of the items booked will then be confirmed by a member of the IMC team. Payment is collected at the time of booking by Visa or Mastercard. Payment by other payment methods may be arranged on a discretionary basis by request. In the event that the space you have booked is not available, IMC will offer an alternative or full refund.
- 6) IMC reserves the right to change the in-person venue or online platform of IMC 2024 or any part of any event to a reasonably suitable alternative should the need arise. In that event, IMC will endeavour to provide customers with space at the new venue/platform. If IMC is unable to provide space at the new venue/platform, save as described at clauses 14 and 15 hereafter, any monies paid to IMC for the affected part will be refunded.
- 7) Your booking of exhibition space is an acknowledgement and acceptance of the set-up and opening times of the IMC 2024 Medieval Craft Fair and Making Leeds Medieval as advertised in the IMC 2024 Medieval Craft Fair and Making Leeds Medieval Brochure and in the IMC 2024 Programme. Exhibitors/representatives at the in-person venue must be present and their stands must be fully operational at all times during the published opening times of the IMC 2024 Medieval Craft Fair and Making Leeds Medieval. Exhibitors should not pack up prior to closing time on the final day. Contravention of this condition will result in loss of any traditional pitch in the following years.
- 8) IMC takes all reasonable precautions for the security of exhibitors and their property at IMC 2024. However, no liability can be accepted for loss or damage, howsoever caused, to person or property save for death or personal injury caused by IMC negligence. Similarly, IMC will not incur any liability to you if we are unable to provide any of the facilities set out in the IMC 2024 Medieval Craft Fair and Making Leeds Medieval Brochure due to circumstances beyond our control including, but not limited to, reduction or failure of power supplies, student demonstration or sit-in, flooding, and accident. IMC will not be liable to you for any costs, claim, loss or damage arising out of any tortious act or omission, breach of contract or breach of statutory duty calculated by reference to loss of profits, income or sales.
- 9) The hiring of any Exhibition Space will be subject to any fire, safety, evacuation, and other regulations or procedure applicable to university buildings, and it will be your responsibility to acquaint yourself with such regulations and procedures.
- 10) All electrical equipment used at IMC 2024 must be maintained in a safe condition. IMC recommends that all equipment is PAT or safety tested annually. We reserve the right to stop the use of any equipment that we deem to be unsafe.
- 11) Booking an electrical socket means that IMC will give access to a socket located near your exhibition space. Electrical sockets are available only for exhibitors who have pre-booked and confirmed them.
- 12) All attending representatives of exhibitors must register using the online registration system, whether attending in-person or online. Exhibitor registration is free for all exhibitors and representatives who register by 03 May 2024. Any exhibitor representatives who are not registered by 03 May 2024 will incur an additional late fee of £40.00 per representative. Registration after 12 June 2024 is at the discretion of IMC and will incur an additional Administration Charge. Exhibitors are permitted to attend up to three in-person sessions at IMC 2024; exhibitors who wish to attend more than three sessions must pay a reduced registration

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fee at the same price as the concessionary registration rate published at <https://www.imc.leeds.ac.uk/register/>. Exhibitors have full access to the online event platform including all virtual sessions and recordings.

13) All attendees must agree to be bound by the IMC Registration Terms and Conditions and policies including our Dignity and Mutual Respect policies as detailed at <https://www.imc.leeds.ac.uk/register/terms/>. Exhibitors will also be required to agree to the terms and conditions of our virtual event platform provider to access the platform. A link will be emailed to exhibitors with details of how to access the virtual event platform, provider terms and conditions no later than 01 June 2024.

a) Where attending in-person in Leeds, all exhibitors must wear exhibitor lanyards. This will provide the necessary access to conference events; failure to do so may result in refused entry.

b) Where attending online/ using the virtual event platform, exhibitors must use their own log-in credentials to access the IMC 2024 virtual event platform.

14) IMC will not incur any liability to you if we are unable to provide any of the services/ facilities/in-person or online platforms due to circumstances beyond our reasonable control including, but not limited to, reduction or failure of power supplies, internet outage/disruption, government advice or restrictions, concerns with regard to the transmission of illness (including but not limited to Covid), student demonstration or sit-in, flooding, and accident. We will not be liable to you for any costs, claim, loss or damage arising out of any tortious act or omission, breach of contract or breach of statutory duty calculated by reference to loss of profits, income or sales.

15) In the event of circumstance(s) described in clause 14 above, IMC reserves the right to deliver IMC 2024 on a virtual/online basis only or, if this is not reasonably possible, cancel IMC 2024. IMC will provide notice of any such change or cancellation as soon as reasonably practicable, though this may, of necessity, be at short notice.

a) If notice of change to a virtual/online basis only or cancellation is made by IMC on or before 03 May 2024:

(i) where by such notice IMC 2024 will not be delivered in-person, but is scheduled to continue on a virtual/online basis only, IMC will offer a choice of a full refund, or a refund of the difference in price between the original booking and an equivalent virtual-only package; and

(ii) where by such notice IMC 2024 is cancelled entirely, IMC will refund the full value of the booking.

b) If notice of change to a virtual/online basis only or cancellation is made by IMC after 03 May 2024:

(i) where by such notice IMC 2024 will not be delivered in-person, but is scheduled to continue on a virtual/online basis only, IMC will offer refund the difference in price between the original booking and an equivalent virtual-only package; and

(ii) where by such notice IMC 2024 is cancelled entirely, IMC will refund the full value of the booking.

IMC will not be liable for any losses or costs other than those detailed above.

16) You will indemnify IMC against any costs, claim, loss, or damage IMC may suffer or incur as a result of any alleged copyright infringement or breach of any other intellectual property rights arising out of publication of your copy in the IMC 2024 Programme, Virtual Event Platform, or website or the display or reproduction of any works by you at IMC 2024, on the IMC 2024 Virtual Event Platform, mobile app, and at associated events.

17) Completion of the online booking process implies acceptance of these Terms and Conditions and any deadlines listed in the IMC 2024 Medieval Craft Fair and Making Leeds Medieval Brochure. These may only be varied with our prior written authority.

18) Data provided by you will be processed in accordance with our Privacy Notice which can be read at <https://www.imc.leeds.ac.uk/policies/privacy/>